



***Benefits Administration Letter***

Number: 03-401

Date: September 4, 2003

**Subject: Federal Employees Health Benefits (FEHB) Open Season: FEHB Guides**

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Starting with the 2003 FEHB Open Season, we will no longer print and distribute any FEHB Guides. This decision does not impact the services we customarily provide to annuitants.

In recent years, Federal employees have been accessing open season materials from our web site in increasing numbers. All of the FEHB guides are available on the FEHB web site and there is also an OPM-created interactive web tool that allows individuals to find the health plans that service their area. They can make side-by-side comparisons of the costs, benefits, and quality indicators of the plans. Users can also access plan brochures and there are links to other health care web sites.

For those agencies who still want printed guides, you will be able to purchase a supply through a Government Printing Office (GPO) print rider. We will issue details on how to place an order through the rider in a 2003 FEHB Open Season Benefits Administration Letter.

A handwritten signature in black ink, appearing to read "Frank D. Titus".

Frank D. Titus  
Assistant Director  
for Insurance Services